

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	30	(trouble adj ticket or work adj order) same (plurality or multiple) adj (system or database or db or dbms)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:21
S2	0	(trouble adj ticket or work adj order) same (plurality or multiple) adj (system or database or db or dbms) same (fine or penalty or regulation)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:22
S3	831	(trouble adj ticket or work adj order) same (plurality or multiple) and (system or database or db or dbms)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/28 12:38
S4	101	(trouble adj ticket or work adj order) same (plurality or multiple) and (system or database or db or dbms) and "707".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:22
S5	0	(trouble adj ticket or work adj order) same (plurality or multiple) and (system or database or db or dbms) and 707/104.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:23
S6	180	(trouble adj ticket or work adj order) same (plurality or multiple) and (system or database or db or dbms) and (fine or penalty or regulation)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:34
S7	116	(trouble adj ticket or work adj order) same (plurality or multiple) and (system or database or db or dbms) and (fine or penalty)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:24

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S8	50	(trouble adj ticket or work adj order) same (plurality or multiple) with (system or database or db or dbms) and (fine or penalty)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:24
S9	11	(trouble adj ticket or work adj order) with (plurality or multiple) with (system or database or db or dbms) and (fine or penalty)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:24
S10	15	(trouble adj ticket or work adj order) same (plurality or multiple) and (system or database or db or dbms) and (fine or penalty or regulation) and "707".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:30
S11	1167	(trouble adj ticket or work adj order) and (fine or penalty or regulation)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:34
S12	85	(trouble adj ticket or work adj order) and (fine or penalty or regulation) and "707".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:34
S13	68	(trouble adj ticket or work adj order) and (fine or penalty) and "707".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:34
S14	0	(trouble adj ticket or work adj order) and (fine or penalty) and "707/104".ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:34

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S15	15	(trouble adj ticket or work adj order) and (fine or penalty) and "707/104.1". ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:34
S16	835	(trouble adj ticket or work adj order) and (fine or penalty)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:35
S17	62	(trouble adj ticket or work adj order) same (fine or penalty)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:35
S18	27	(trouble adj ticket or work adj order) with (fine or penalty)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:35
S19	28	(trouble adj ticket or work adj order) same (fine or penalty) with (sort\$3 or order\$3 or filter\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:36
S20	1	(trouble adj ticket or work adj order) same (fine or penalty) with (sort\$3 or filter\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:36
S21	18	(trouble adj ticket or work adj order) and (fine or penalty) with (sort\$3 or filter\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:36

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S22	12	(trouble adj ticket or work adj order) and (fine or penalty) near4 (sort\$3 or filter\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/27 13:36
S23	80	(trouble adj ticket or work adj order) same (plurality or multiple) and (system or database or db or dbms) and (707/104.1.ccls. 707/10.ccls. 707/201.ccls. 705/9.ccls.)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/28 12:39
S24	8	(trouble adj ticket or work adj order) same (plurality or multiple) and (system or database or db or dbms) and (fine or penalty) and (707/104.1.ccls. 707/10.ccls. 707/201.ccls. 705/9.ccls.)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/28 12:49
S25	4	(trouble adj ticket or work adj order) same (plurality or multiple) and (system or database or db or dbms) with (fine or penalty) and (707/104.1.ccls. 707/10.ccls. 707/201.ccls. 705/9.ccls.)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/28 12:50
S26	2	(trouble adj ticket or work adj order) same (system or database or db or dbms) with (fine or penalty) and (707/104.1.ccls. 707/10.ccls. 707/201.ccls. 705/9.ccls.)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/28 12:50
S27	2	(trouble adj ticket or work adj order) same (system or database or db or dbms) same (fine or penalty) and (707/104.1.ccls. 707/10.ccls. 707/201.ccls. 705/9.ccls.)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/28 12:50
S28	19	(trouble adj ticket or work adj order) same (system or database or db or dbms) and (fine or penalty) and (707/104.1.ccls. 707/10.ccls. 707/201.ccls. 705/9.ccls.)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/28 12:50



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[R Beach](#)

[Q Jiang](#)

[J Rubinovitz](#)

Design of a data warehouse **system** for network/web services

A Singhal - Proceedings of the Thirteenth ACM conference on Information ..., 2004 - portal.acm.org  
... A **trouble ticket** has **multiple** dimensions such as ... represents the time when the **trouble ticket** was created. ... Figure 1: Architecture of the Data Warehouse **System** ...

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Redundantly coded visual indication **system** - all 3 versions »

JR Sobel, T Winlow, M Planas - US Patent 5,818,343, 1998 - Google Patents  
... to the craftperson on the maintenance **trouble ticket** fails to ... a variant, the **system** may comprise **multiple** yellow/round ... use, for example, by a **plurality** of FRUs ...

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MODEL-BASED RECOMMENDATION **SYSTEM** IN SUPPORT OF CONSTRUCTION EQUIPMENT MANAGEMENT: A CASE STUDY - all 2 versions »

H Fan, H Kim, S AbouRizk - icccbexi.ca

... Though the current equipment management **system** provides a **work** ... and manipulation module and generates **multiple** reports on **work order** estimation and ...

[Related Articles](#) - [Web Search](#)

A rule-based heuristic finite capacity scheduling **system** for semiconductor backend assembly - all 2 versions »

Y Xiao-Feng, C Tay-Jin, W Feng-Yu, L Ming-Wei, C ... - International Journal of Computer Integrated Manufacturing, 2004 - informaworld.com

... be turned on/off through the **system** config- uration. ... group (intra- group) and across **multiple** machine groups ... the activation of this MS rule, **work order** will be ...

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Temporal service level metrics **system** and method

WA Rehm - 2004 - freepatentsonline.com

... record 34 reflect at least one **trouble ticket**, there was no ... shops, those employing components from **multiple** vendors, or ... is received from a **plurality** of service ...

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[PDF] Infrastructure **work order** planning using genetic algorithms

EW East - Proceedings of the Genetic and Evolutionary Computation ..., 1999 - cs.bham.ac.uk

... Work orders may also be created periodically for equipment and **system** maintenance. ...

**Work order** projects contained **multiple**, single crew, activities ...

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**Multiple** population search strategy for routing selection and sequence optimization of a supply ...

XF Yin, LP Khoo - International Journal of Computer Integrated Manufacturing, 2007 - informaworld.com

... level strategies can be incorporated into the prototype **system**. ... Figure 3. **Multiple** routings of a typical supply ... handling unit of the same **work order**; the ID ...

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Multicriteria dynamic scheduling methodology for controlling a flexible manufacturing **system** - all 4 versions »

B Shnits, J Rubinovitz, D Sinreich - International Journal of Production Research, 2004 - ingentaconnect.com

... in particular FMS, are evaluated by **multiple** operational objective ... **Work order** urgency

variables indicate the urgency of ... Items in **system** item ID, part type ID ...

[Cited by 11](#) - [Related Articles](#) - [Web Search](#)

### Customer care and billing **system**

J Kappel, J Markgraf, M Meadows - 2002 - [freepatentsonline.com](http://freepatentsonline.com)

... is divided into a **plurality** of independent ... sections and/or as **multiple** independent databases ... Within the component "**Trouble ticket** management" complaints by ...

[Cached](#) - [Web Search](#)

### Canada's Fast Operational Ers-1 Sar Precision Processing And Geocoding **System** - all 2 versions »

PF Kavarmgh, LH Wong, B Guindon, GJ Princz - Geoscience and Remote Sensing Symposium, 1989.

IGARSS'89. ..., 1989 - [ieeexplore.ieee.org](http://ieeexplore.ieee.org)

... Output Corisputer (bC) is a **multiple** processor systems ... a standalone SAR image geocoding **system** accepting and ... orbit state vectors supplied with each **work order**. ...

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[CITATION] **ELEVATOR MODERNIZATION of DOTY FINE ARTS BUILDING ELEVATORS 1-5**  
W Order, PS Deadline

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[PDF] **A Review of the Corrective Work Order in Singapore**

WC Chan - The British Criminology Conference: Selected Proceedings - britsoccrim.org

... 31 It was reported that the most severe **penalty** imposed so far has been an 8-hour Corrective **Work Order** and a \$1,000 **fine** meted out in 2000, Margaret Perry, "A ...

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**A Letter from Singapore: The Corrective Work Order: A Misguided Attempt at Using Shame as Punishment - all 3 versions »**

WC Chan - Crime Prevention and Community Safety: An International ... - Perpetuity Press

... 31 It was reported that the most severe **penalty** imposed thus far had been an eight-hour Corrective **Work Order** and a \$1000 **fine** meted out in 2000; see Perry, ...

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[PDF] **Reach and Site Assessment for SR 26, Milepost 1.5, Sand Hollow Wasteway Truck Climbing Lane Erosion ...**

WO MS5404, E Molash, E Engineer, J Park, S ... - wsdot.wa.gov

... **Work Order** MS5404 ... Burbank **fine** loamy sands are the predominant agricultural soils in the area due to its location on the uplands and its relatively high field ...

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[PDF] **Infrastructure work order planning using genetic algorithms**

EW East - Proceedings of the Genetic and Evolutionary Computation ..., 1999 - cs.bham.ac.uk

... project resource allocation to minimize the total cost of **work order** execution on ...

The result of this **penalty** is that resource allocations that allow crews to ...

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[PDF] **RECONNAISSANCE GEOPHYSICAL INVESTIGATIONS OF SALINIZATION ALONG PETRONILA CREEK (TMDL SEGMENT 2204), ... - all 2 versions »**

JG Paine, EW Collins, WO No - beg.utexas.edu

... Contract No. 582-4-56385 **Work Order** No. 4 ... late Pleistocene alluvial complex that slopes gently gulward. Thin Holocene alluvial deposits (**fine** sand ...

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[PDF] **Application for review of a provincial work order form L6: instructions. - all 4 versions »**

ORH Tribunal - 2002 - ospace.scholarsportal.info

... Application for Review of a Provincial **Work Order** -- Form L6 ... If you owe money to the Tribunal as a result of failing to pay a fee, or any **fine** or costs set out ...

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**FIRST WRITING BOOK, AN ENGLISH TRANSLATION... ARRIGHI'S OPERINA - all 3 versions »**

B Collecting, B Design, B Illustration, B Selling, ... - oakknoll.com

... cloth, dust jacket. - xv pages introductory material, followed by a 47 page English translation of the original 16th century **work**. - **Order** Nr. ...

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[PDF] [Muddy Water In-Muddy Water Out? - all 5 versions »](#)

NCESC surveys by Patterson - [yosemite.epa.gov](http://yosemite.epa.gov)

... A construction site may be inspected for compliance, and if found lacking, an inspector may issue a permit violation, stop-**work order**, **fine** or other measure to ...

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[BOOK] [Evolutionary search for optimal combinations of markers in clothing manufacturing](#)

B Filipič, I Fister, M Mernik - 2006 - ACM Press New York, NY, USA

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[PDF] [An ODP Vision of QoS Management: An Application in the SLM Architecture](#)

P Technology - [ideal.cecs.missouri.edu](http://ideal.cecs.missouri.edu)

... it is required some **Software** Engineering knowledge ... by querying the ARS **system database** periodically ... in the Action Request **System** (ARS) or **trouble ticket system**. ...

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[Locomotive Electronics System Integration Architecture](#)

HG Moody, LF Sanders, T Griffith - Railroad Conference, 1992. Proceedings of the ASME/IEEE ... - [ieeexplore.ieee.org](http://ieeexplore.ieee.org)

... Page 3 J Brake Sensors L—.. **Penalty Brake Relay** ... The Committee on Locomotive **System** Integration identified the ... a display which would show **work order** and other ...

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C Education - Life, 2006 - [myflorida.com](http://myflorida.com)

... electrical contractors engaged in alarm **system** contracting are ... The **database** includes the following information for ... and the release date of the stop-**work order**. ...

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[ISO 9002 quality system implementation in a pulp and paper mill'sE&I maintenance group](#)

J Armstrong - Pulp and Paper Industry Technical Conference, 1994., ..., 1994 - [ieeexplore.ieee.org](http://ieeexplore.ieee.org)

... Note **Work Order** Return to **Work Order System** Tro;bb;hEqmmy ... of the small size of the mill's **system** and budget ... application in Foxpro, an X-base **software** product. ...

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[A fuzzy expert system for fault diagnosis in electric distributionsystems](#)

JL Chen, ND Rao - Electrical and Computer Engineering, 1993. Canadian ..., 1993 - [ieeexplore.ieee.org](http://ieeexplore.ieee.org)

... The proposed fwzyi-based expert **system** Table I ... I The proposed object-oriented **trouble ticket** Page 3 ... facts are given (II) weather; **fine** incident\_cause: unknown ...

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[PDF] [Advanced Tools for Operators at Amazon. com - all 2 versions »](#)

P Bodik, A Fox, MJ Jordan, D Patterson, A ... - The First Annual Workshop on Autonomic Computing, 2006 - [cs.berkeley.edu](http://cs.berkeley.edu)

... and analyzed the data in the **trouble ticket database** that contains ... or de- ployments of new **software** to hosts. ... on individual hosts to examine **system** logs, look ...

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[A corporate operation framework for network service management - all 3 versions »](#)

HG Hegering, S Abeck, R Wies - Communications Magazine, IEEE, 1996 - [ieeexplore.ieee.org](http://ieeexplore.ieee.org)

... of systems or the installation of operating **system software** (ie, tasks to ... user inforriatorz from the user **database**, enter **trouble ticket**, and forward ...

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[Payment and audit mechanisms for non private-funded PPP-based infrastructure](#)

[maintenance projects - all 2 versions »](#)

ST NG - Construction Management and Economics, 2007 - [informaworld.com](http://informaworld.com)

... analysed using the comprehensive statistical **software** SPSS ... 4% of the price of that **work order** for the ... and road studs' and 'maintain road drainage **system**'. ...


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[Kernel-based \*\*system\*\* and method for estimation-based equipment condition monitoring](#)

K Code, R Image, SW Wegerich, X Xu, VP Images, P ... - [freepatentsonline.com](http://freepatentsonline.com)

... the results can feed into other **software** based systems, such as a control **system** for feedback ... a faulted condition, or a **work order system** for issuance ...

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